

Kamila's on the case!

In answer to residents' concerns about their neighbourhood, housing officer Kamila Maqsood (assisted by housing assistant Chris Law) has been coming to Crossgates regularly to deal with residents' issues.



This is what she's been up to recently.

- Serving legal notices on residents who have been inconsiderate neighbours.
- Liaising with support workers to get more support for people who need it.
- Issuing warnings for anti-social behaviour or breaches of tenancy.
- Working with police about drug dealing in the area.
- Listening to residents about their concerns.

As agreed, Kamila's coming to Crossgates at least once a month, to check progress with residents and take action on local issues. She was there on Friday 9th July and her next visits are on the following dates.

2pm Thursday 12th August

2pm Thursday 9th September

If you want Kamila to call on you when she's out, or if you want to show her something on the estate, please get in touch with her before her next visit.

Kamila Maqsood, Housing Officer

T: (0113) 200 7723

E: kamila.maqsood@unityha.co.uk

For general enquiries or to report repairs, please call us on (0113) 200 7700.

Free Play Sessions

For children aged 5-13yrs

Play sessions going well!

Don't forget our joint summer play project with Sanctuary Housing. Running on the green field on Thornfield Way, the trained play workers will be there every Thursday, come rain or shine.

Their mission is....

To help kids have fun!



Arty stuff



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Crossgates: a priority area

Because of the problems you've reported, we've made your estate a 'priority neighbourhood' for Unity. This means that we'll be putting extra resources into dealing with problems.

We had 28 STATUS questionnaires back from Crossgates, which showed that our Crossgates tenants were less happy with their neighbourhood than other Unity tenants.

Only half of you were satisfied with your neighbourhood as somewhere to live.

A quarter of you were dissatisfied with your neighbourhood.

Crossgates residents reported the widest range of 'big' problems of any Unity estate. You were troubled by the following things.

- **Rubbish or litter (50%)**
- **Noisy neighbours (46%)**
- **Disruptive children or teenagers (57%)**
- **Drunk or rowdy behaviour (36%)**
- **Drug dealing (32%).**

These are the issues that Kamila and Chris will be concentrating on over the next few months.